# DIPLOMA IN DIGITAL MARKETING PROFESSIONAL



- Build a dynamic skill set for building a brand & marketing online through websites, social media, blogs, email campaigns.
- Explore Ecommerce, Customer Management Systems, WordPress, & other digital tools used to connect with & manage customer relationships
- Learn about analytic tools & discover how to use data to strategically plan & refine your digital marketing efforts to achieve goals & targets.
- Develop a comprehensive skills to prepare you for a hot job market digital marketers are in demand in Canada and globally!

## Campus

Vancouver, Toronto

#### **Program Length**

**Evening: 72 weeks** (includes scheduled breaks)

Schedules will be adjusted in December to accommodate public holidays.

# **2022 Start Dates**

**2022 Evening:** Jan 31, Mar 28, May 24, Jul 18, Sep 12, Nov 7

## 2022 Fees

| Registration fee:                 | \$200    |
|-----------------------------------|----------|
| Evening Tuition:                  | \$12,850 |
| Material fee:                     | \$1,450  |
| All fees are in Canadian dollars. |          |

Bursaries available. Contact us or your local Greystone College representative for more info.

## **Entry Requirement**

- AStudents who are interested in attending Greystone College must have completed (graduated from) their final year of general schooling or GED or have mature student status.
- In Toronto only, be at least 18 years of age, and pass a superintendent approved qualifying test.
- All applicants whose first language is not English must demonstrate an Intermediate 3 level of English with Greystone's online written test and speaking interview.
- All students must have their own device (tablet/phone/laptop) to access course materials through our Learning Management System (LMS).

The online written and speaking test is exempt if iBT 46, IELTS 5.5, ILSC Intermediate 3 (or approved equivalent) is presented. If an applicant fails to meet the minimum requirements, they cannot be waived by either the institution or the student.

# **Program Description**

This program provides students with a solid foundation in digital marketing skills and help students gain employment in their chosen field; whether that is to lead a team or start their own company. Digital marketing has become the primary channel for business to communicate with prospective customers. Students will acquire the skills needed to launch a brand onto the global stage. They will learn tools and techniques from designing a compelling website to leveraging social media channels. Students will learn how to apply their knowledge in the real world from industry experts. They will work with the same tools and technology that the professionals use – Google Analytics, WordPress, Shopify, HubSpot and more.

# **Program Schedule**

#### **Evening Program Schedule**

Students taking the evening program will complete course work during a series of 6-week sessions. After every 6 week session, students have a 2-week break before starting their next session.

#### Vancouver

| 72 WEEKS ACADEMIC STUDY      |                             |
|------------------------------|-----------------------------|
| MON-THU<br>5:15 pm - 9:00 pm | FRI<br>12:30 PM - 5:30 PM   |
| Class*                       | Weekly instructional Review |

\*Includes a 15 minute break.

#### Toronto

| 72 WEEKS ACADEMIC STUDY      |  |
|------------------------------|--|
| MON-THU<br>5:15 PM - 9:00 PM |  |
| Class*                       |  |

\*Includes a 15 minute break.



# **Digital Marketing Professional Courses**

#### CUSTOMER RELATIONSHIP MANAGEMENT

This course deals with the importance of customer expectations and how CRM influences customer experiences. It identifies how customers' experience and perception of an organization can be beneficial or detrimental to its success. In this course of study students will gain objective knowledge about what positively and negatively affects customers' experience.

#### **DIGITAL MARKETING FUNDAMENTALS - BRANDING**

Digital Marketing Fundamentals- Branding lays the groundwork for students to understand the key components of brand identity, how to create Unique Selling Proposition (USP) and why it is important.

# DIGITAL MARKETING FUNDAMENTALS-DOMAIN, ONLINE, EMAIL MARKETING

Digital Marketing Fundamentals lays the groundwork for students to understand how online and offline marketing methods work together to deliver results. Students will learn the terms and concepts used in the industry and how they are applied in practical situations.

#### STRATEGIC WEB DESIGN—THE CREATIVE EFFORT

Website design is undergoing a radical change in how sites are built and how they're viewed. With a need to be viewable on everything from large screens to the smallest phones, newer methods to deliver and display increasingly complex sites have been created. The increased complexity is being handled with website templates and HTML5 programming. Students will gain an understanding of these changes and how digital marketing professionals are adapting. They also will be able to use templates and WordPress to build a fully functional website that showcases their talent.

#### STRATEGIC WEB DESIGN-ANALYTICS AND BEYOND

Students will examine aspects of website security, asset security, and cloud and data security. Students will become familiar with various business and geographic listings options available and how they can be utilized as online marketing tools. Students will become familiar with CRM and loyalty cards and apps. Students will become familiar with eCommerce. Students will be able to identify why content marketing is important. Students will be able to transmit content marketing messages through various channels.

#### SOCIAL MEDIA MARKETING STRATEGIES: FACEBOOK, TWITTER, INSTAGRAM

Social media as a marketing tool can make or break brand image and has rapidly become the channel of choice for companies to reach their target audience.

#### SOCIAL MEDIA MARKETING STRATEGIES: LINKEDIN, YOU TUBE, & MORE

Learning how to choose the right social media platform and how best to utilize the features offered by that platform is the primary focus of this course. We take the most popular social media platforms and examine how business can best use them to reach customers.

#### SEARCH ENGINE OPTIMIZATION

Moving beyond basic keywords and PPC marketing, SEO takes a deeper look into what businesses need to do to get their content in front of their target audience. This course an international view on the subject covering much more than Google, incorporating SEO strategies across multiple platforms and geographic regions. It includes keywords, linking, backlinking and strategies to get onsite and offsite SEO.

#### WRITING FOR THE WEB

Marketing in the digital age is all about content. From your website, YouTube channel, blog, brochure, or tweets, content is what differentiates a mediocre from a viral marketing campaign. However, not all content is created equal, and careful consideration needs to be given to everything published to maximize its effect. Tweets, blog posts and website copy all serve different purposes and carry their own constraints. This course provides the skills to navigate the content creation challenge successfully.

#### WORK PLACEMENT SKILLS PART 1

Students will develop the basic skills for finding and securing work in Canada – they will learn about resumes, cover letters, tax forms and more.

\* The curriculum is subject to change.



# Bring your own device

To ensure our students have the most transformative learning experience we recommend the following minimum device requirements:

- Windows 7 or Mac OS v.10.7 or higher
- Processor: Intel I5-6400 or Ryzen 5 1400 minimum
- Memory: 4 GB recommended
- Screen: 14 inches recommended
- Connectivity: WI-FI and LAN
- Ports: minimum 1 USB 3.0 port
- Mouse and video camera

We recommend purchasing an external numeric keyboard if your device does not already have one. Students are provided with a free Microsoft Office 365 account during their studies.



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