

BSB50420 DIPLOMA OF LEADERSHIP AND MANAGEMENT



Greystone
COLLEGE

CRICOS COURSE CODE: 104145G

- Build practical skills, knowledge and experience to lead and manage operations and people across a range of enterprise and industry contexts
- Develop your own hard and soft skills in communication, emotional intelligence, budgeting and planning, resource management and more
- Learn to influence, inspire, and support individuals and teams to support their success in executing organisational plans and achieving goals
- Combine your program with progressive qualifications and build a long-term study plan to achieve your learning and career goals

Campus

Adelaide, Brisbane, Sydney, Melbourne

Due to COVID-19, Greystone College Australia will continue to offer online VET classes until at least the end of 2022.

Program Length

60-66* (20 hours/week)

Includes 6 hours/week online study +
14 hours/week in class study

**48 weeks study + up to 18 weeks scheduled breaks*

Schedule

Weekday: Adelaide, Brisbane, Melbourne,
Sydney

Weekend: Adelaide, Brisbane, Melbourne,
Sydney

2021 Start Dates

May 10, Jun 7, Aug 2, Aug 30, Sep 27, Nov 22

SCHEDULED BREAKS

Jul 5 - Aug 1

Oct 25 - Nov 21

Dec 20 - Jan 2, 2022

2021 Fees

Registration fee:	\$230
Material fees:	\$280
Tuition:	\$12,000

*RPL & Credit Transfer must be applied for upon enrolment
Moodle re-opening fee \$50**

** All fees in Australian Dollars, payment by installment is
available on request and approval*

Entry Requirement

- An equivalent of Australia's Year 10 school certificate. A prior working knowledge and experience of a business environment would be useful.
- International students must meet a minimum language requirement of IELTS 5.5 with a minimum band score of 5.0. TOEIC 650 with a minimum reading score of 350. Direct entry is available through ILSC Intermediate 3 and above.
- Students must be at least 18 at the commencement of studies.

Program Description

In the BSB50420 Diploma of Leadership and Management, you will learn how to apply knowledge, practical skills and experience in leadership and management across a range of enterprise and industry contexts. At the diploma level, you will learn to display initiative and judgement in planning, organising, implementing and monitoring your own workload and the workloads of others. You will learn to use communication skills to support individuals and teams to meet organisational or enterprise requirements. You will develop the ability to plan, design, apply and evaluate solutions to unpredictable problems, and identify, analyse and synthesise information.

Study Schedule/Delivery Mode

In all of our programs, you will build a timetable which combines 14 hours a week of face-to-face, in-class study and six hours per week online study. The online study component includes exercises, discussion forums, and resources to help with assignments and to provide foundational academic and learning skills. In-class study schedules combine the core lecture with Assessment Essentials and PASS classes.

You must attend both lectures, as each lecture covers different content. PASS classes are Practical Assessment Support Sessions. In PASS classes, you will meet with your trainer to discuss any questions you may have about study or assessments. In Assessment Essentials, you'll learn essential tips and info on how to successfully complete the unit. This class guides you through the unit focusing on key topics you need to master, as well as assessment tips and common mistakes. NOTE: If you miss a class, please view the videos.

Weekday Schedule - Sample*

HOURS	MONDAY	TUESDAY
1:15 PM-3:15 PM	Assessment Essentials	PASS
3:30 PM-5:30 PM	PASS	Assessment Essentials
6:00 PM-9:00 PM	Lecture	Lecture

Weekend Schedule - Sample*

HOURS	FRIDAY	HOURS	SATURDAY
1:15 PM-3:15 PM	Assessment Essentials	9:00 AM-12:00 PM	Lecture
3:30 PM-5:30 PM	Assessment Essentials	12:30 PM-3:30 PM	Lecture
6:00 PM-9:00 PM	PASS	3:45 PM-4:45 PM	PASS

** Schedules may vary.*



BSB50420 Diploma of Leadership and Management Units

BSBCMM511 COMMUNICATE WITH INFLUENCE

In this unit you will learn how to communicate effectively through making presentations, leading and participating in meetings, and conducting negotiations. Topics include: Identify communication requirements; Negotiate to achieve agreed outcome; Participate in and lead meetings; Make presentations.

BSBCRT511 DEVELOP CRITICAL THINKING IN OTHERS

In this unit you will learn how to help other staff in the workplace to develop critical and creative thinking skills. Topics include: Assess individual and team critical and creative thinking skills; Establish an environment that encourages the application of critical and creative thinking; Monitor and improve thinking practices.

BSBLDR523 LEAD AND MANAGE EFFECTIVE WORKPLACE RELATIONSHIPS

In this unit you will learn how to use a range of strategies and problem-solving skills to manage effective workplace relationships. Topics include: Establish effective workplace relationship processes; Manage effective workplace relationships; Review management of workplace relationships.

BSBOPS502 MANAGE BUSINESS OPERATIONAL PLANS

In this unit you will learn how to develop and implement plans for the effective operation and productivity of a business. Topics include: Establish an operational plan; Manage resource acquisition; Monitor and review operational performance.

BSBPEF502 DEVELOP AND USE EMOTIONAL INTELLIGENCE

In this unit you will learn how to develop emotional intelligence to increase self-awareness, self-management, and social awareness, and to manage relationships in the workplace. Topics include: Prepare to develop emotional intelligence; Develop emotional intelligence; Promote development of emotional intelligence in others.

BSBSUS511 DEVELOP WORKPLACE POLICIES AND PROCEDURES FOR SUSTAINABILITY

In this unit you will learn how to develop and implement workplace sustainability policies, improving an organisation's social, economic and environmental impact. Topics include: Prepare workplace sustainability policies; Implement workplace sustainability policies; Review implementation of workplace sustainability policies.

BSBTWK502 MANAGE TEAM EFFECTIVENESS

In this unit you will learn how to lead teams in the workplace and to actively engage with the management of the organisation. Topics include: Establish team performance plan; Develop and facilitate team cohesion; Facilitate teamwork; Liaise with stakeholders.

BSBFIN501 MANAGE BUDGETS AND FINANCIAL PLANS

In this unit you will learn how to manage budgets and financial plans for an organisation or a work team. You will also learn how to negotiate and communicate financial plans and processes. Topics include: Plan financial management approaches; Implement and monitor financial management plans; Review and evaluate financial management plans.

BSBXC501 LEAD COMMUNICATION IN THE WORKPLACE

In this unit you will learn how to develop your communication skills as a team leader in the workplace. Topics include: Establish communication protocols; Coordinate effective communication; Present and negotiate persuasively; Review communication practices.

BSBLDR522 MANAGE PEOPLE PERFORMANCE

In this unit you will learn how to manage the performance of staff, allocate work, reward excellence and provide feedback. Topics include: Assign work; Assess performance; Give feedback; Manage follow-up.

BSBOPS504 MANAGE BUSINESS RISK

In this unit you will learn how to manage business risks in an organisation or business unit or area. Topics include: Establish risk context; Identify risks; Analyse risks; Select and implement treatments.

BSBOPS501 MANAGE BUSINESS RESOURCES

In this unit you will learn how to manage business resources according to the business strategies of an organisation. Topics include: Analyse resource requirements; Develop resource plans; Allocate resources; Review and report on resource usage.

Important Information



GREYSTONE COLLEGE TRAINING FACILITIES AND RESOURCES

Greystone College campuses are fully equipped with all the resources and facilities required to successfully undertake this program including computer labs, software, free WIFI, photocopiers, charging stations, and student lounge. It is highly recommended you bring your own laptop (device) to enhance your campus experience. All course resources are available to students via their personal login to the Learning Management System (Moodle). Students can track their progress and academic success.



BOOTCAMP

Bootcamp is a free service designed to keep you on track. Juggling a busy lifestyle with study and work can be tough; our free Bootcamp program is available to help students catch up on assessments if they fall behind.



COURSE RESOURCES

The Online Course Resource Library provides students with informative links and information. Resources are easily searched by course unit or topic, and make your learning easier. On the Online Learning Management System (LMS), all class assessments, student work books, and extra resources that support class delivery are available for download. Test and assessment results are posted in student files. Students can use the LMS to message other students in their classes or their trainer if they have questions or want to connect.



ASSESSMENTS

All units studied in this qualification will be assessed in at least three different ways. Assessments will consist of a mix of quizzes, projects, case studies, presentations, and questions.



COURSE COMPLETION

Students obtaining a 'Competent' result for all units studied will be issued a 'Qualification' – BSB50420 Diploma of Leadership and Management issued by Greystone College. Should a student not complete the full qualification, a 'Statement of Attainment' will be issued for the units which the student is deemed 'Competent'.



RECOGNITION OF PRIOR LEARNING AND CREDIT TRANSFER

RPL and Credit Transfer can be applied for at the time of enrolment or during the orientation. Please refer to Greystone College website or VET Student Handbook for more information.



WHAT IS NATIONALLY RECOGNISED TRAINING

All Greystone College programs are Nationally Recognised Training. The Nationally Recognised Training (NRT) logo is a distinguishable mark of quality for promoting and certifying national vocational education and training leading to Australian Qualifications Framework (AQF) qualifications or Statements of Attainment.

For policies and procedures around: deferring, suspending, or cancelling enrollment; refunds; complaints and appeals; tracking attendance and academic progression, please refer to our website: <https://www.greystonecollege.com.au/policies>

Greystone College Pty Ltd partners with local and global agents to engage with prospective students. Please see the list on our website under Policy and Procedures for details.



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ILSC (Brisbane) PTY LTD is trading as ILSC-Brisbane, ILSC-Sydney, ILSC-Melbourne, ILSC-Adelaide, Greystone College and ILSC Australia
RTO Number 31564, CRICOS Course Code: 02137M.

ONLINE LEARNING SUPPORT MEASURES FOR GREYSTONE COLLEGE STUDENTS



Why is Greystone College Australia delivering classes online?

Due to the COVID-19 pandemic, Greystone College has had to shift its delivery of VET courses from on-campus to online. We will continue to keep students updated as Greystone College assesses government guidelines and directives.

How can I access my online VET courses?

Delivery of lectures and support classes are provided using professional ZOOM webinar technology. The technology allows students and trainers to screen share content, use on screen whiteboards, use breakout rooms for group based learning activities or private conversations, manage in class polls and debates, trainer to student or student to student chat functions and much more.

What equipment do I need to join online?

Greystone College students can participate in the online courses using a smartphone, laptop or tablet. They also need an internet connection to connect in.

Greystone College uses MOODLE as its Learner Management System, which all students have access to once they commence their program. Classes are delivered remotely using ZOOM as its platform.

If a student does not have the necessary equipment to join online classes, the college may be able to support the student with on-campus equipment.

Greystone College students receive a free Microsoft Office subscription, and this allows them to have access to all the MS suite of products, including Word, Excel, PowerPoint and TEAMS.

How should I complete assessments?

How about observations and role-plays?

Assessments are delivered using our customised Learning Management System, Moodle. Students are able to access all topic content online, and provide written responses using fillable PDF documents and templates to deliver individual and group-based assessment. If students are not able to access these documents online, PDF print-outs can be made available.

Students are also required to demonstrate knowledge of assessments through trainer observations during webinars as part of their final grade. Observations might include a group activity such as a presentation, or individual role play simulation. Grades and detailed assessment feedback are allocated to students via Moodle allowing students to manage their course progress.

Who can I talk to if I have a problem?

Greystone College students have access to student support via email, phone or in-person at the campus.

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