GREYSTONE COLLEGE OF BUSINESS AND TECHNOLOGY (TORONTO) INC.

Key Performance Indicators for the 2022 Reporting Cycle

Private Career College and Campus Level

Private Career College / Campus Name	Ontario Student Assistance Program (OSAP) Default Rate	Graduation Rate	Graduate Employment Rate	Graduate Employment Rate in The Field of Study	Graduate Satisfaction Rate	Employer Satisfaction Rate	
ALL PRIVATE CAREER COLLEGES	6.11%	75.23%	80.38%	62.55%	79.81%	93.52%	
OVERALL - GREYSTONE COLLEGE OF BUSINESS AND TECHNOLOGY (TORONTO) INC.	ND	45.16%	73.91%	69.57%	76.67%	100.00%	
CAMPUS - GREYSTONE COLLEGE OF BUSINESS AND TECHNOLOGY (TORONTO) INC., TORONTO - 80 BLOOR ST	ND	47.96%	73.91%	69.57%	76.67%	100.00%	
CAMPUS - GREYSTONE COLLEGE OF BUSINESS AND TECHNOLOGY (TORONTO) INC., TORONTO - ELIZABETH ST.	ND	34.62%	ND	ND	ND	ND	

SS - small sample size (fewer than 5 students)
ND - no applicable data
OSAP Default Rate is calculated only at the campus level
OSAP Default Rate is calculated including institutions that ceased to be registered as a private career college during the 2022 KPI reporting cycle.

GREYSTONE COLLEGE OF BUSINESS AND TECHNOLOGY (TORONTO) INC., TORONTO - 80 BLOOR ST

Key Performance Indicators for the 2022 Reporting Cycle

Program Level

Program Level																	
Campus / Program Name	Ontario Student Assistance Program (OSAP) Default Rate ¹ ODR = A/B	Graduation Rate GR = C/D	Graduate Employment Rate GER = E/F	Graduate Employment Rate in The Field of Study GERFS = G/F	Graduate Satisfaction Rate GSR = H/I	Employer Satisfaction Rate ESR = J/K	# of OSAP Defaults ² (A)	# of OSAP Recipients ³	# of Program Graduates ⁴ (C)	# of Program Entrants ⁵ (D)	# of Graduates Employed (E)	# of Graduates in the Labour Force (F)	# of Graduates Employed in the Field of Study (G)	# of Satisfied Graduates (H)	# of Graduates Included in GSR Calculation (I)	# of Satisfied Employers (J)	# of Employers Included in ESR Calculation (K)
ALL PRIVATE CAREER COLLEGES	6.11%	75.23%	80.38%	62.55%	79.81%	93.52%	993	16246	41078	54607	15823	19685	12313	16878	21148	851	910
CAMPUS - GREYSTONE COLLEGE OF BUSINESS AND TECHNOLOGY (TORONTO) INC., TORONTO - 80 BLOOR ST	ND	47.96%	73.91%	69.57%	76.67%	100.00%	ND	ND	47	98	17	23	16	23	30	1	1
PROGRAM - CERTIFICATE IN BUSINESS MANAGEMENT CLERK	ND	SS	ND	ND	ND	ND	ND	ND	SS	SS	ND	ND	ND	ND	ND	ND	ND
PROGRAM - CERTIFICATE IN INTERNATIONAL BUSINESS AND TRADE CLERK	ND	SS	ND	ND	ND	ND	ND	ND	SS	SS	ND	ND	ND	ND	ND	ND	ND
PROGRAM - DIGITAL MARKETING: SOCIAL MEDIA PROFESSIONAL CO-OP EVENING	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND
PROGRAM - DIGITAL MARKETING: SOCIAL MEDIA PROFESSIONAL EVENING	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND
PROGRAM - DIGITAL MARKETING: WEBSITE MANAGEMENT AND DESIGN CO-OP EVENING	ND	ND	SS	SS	SS	100.00%	ND	ND	ND	ND	SS	SS	SS	SS	SS	1	1
PROGRAM - DIPLOMA BUSINESS COMMUNICATIONS	ND	SS	SS	SS	SS	ND	ND	ND	SS	SS	SS	SS	SS	SS	SS	ND	ND
PROGRAM - DIPLOMA IN BUSINESS COMMUNICATIONS CO- OP (EVENING)	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND
PROGRAM - DIPLOMA IN BUSINESS COMMUNICATIONS CO- OP	ND	100.00%	100.00%	100.00%	100.00%	ND	ND	ND	10	10	1	1	1	1	1	ND	ND
PROGRAM - DIPLOMA IN CUSTOMER SERVICE (EVENING)	ND	SS	ND	ND	ND	ND	ND	ND	SS	SS	ND	ND	ND	ND	ND	ND	ND
PROGRAM - DIPLOMA IN CUSTOMER SERVICE CO-OP (EVENING)	ND	4.00%	80.00%	80.00%	80.00%	ND	ND	ND	2	50	4	5	4	4	5	ND	ND
PROGRAM - DIPLOMA IN CUSTOMER SERVICE CO-OP	ND	91.67%	57.14%	57.14%	85.71%	ND	ND	ND	11	12	4	7	4	6	7	ND	ND
PROGRAM - DIPLOMA IN CUSTOMER SERVICE	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND
PROGRAM - DIPLOMA IN HOSPITALITY MANAGEMENT CO- OP	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND	ND
PROGRAM - DIPLOMA IN HOSPITALITY SALES AND MARKETING CO-OP	ND	SS	ND	ND	ND	ND	ND	ND	SS	SS	ND	ND	ND	ND	ND	ND	ND
PROGRAM - HOSPITALITY SKILLS CO-OP CERTIFICATE	ND	100.00%	100.00%	75.00%	87.50%	ND	ND	ND	9	9	4	4	3	7	8	ND	ND
PROGRAM - INTERNATIONAL BUSINESS MANAGEMENT (EVENING)	ND	SS	ND	ND	ND	ND	ND	ND	SS	SS	ND	ND	ND	ND	ND	ND	ND
PROGRAM - INTERNATIONAL BUSINESS MANAGEMENT CO- OP	ND	100.00%	100.00%	100.00%	66.67%	ND	ND	ND	7	7	2	2	2	2	3	ND	ND
PROGRAM - INTERNATIONAL BUSINESS MANAGEMENT	ND	ND	SS	SS	ss	ND	ND	ND	ND	ND	SS	SS	SS	SS	SS	ND	ND
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SS - small sample size (fewer than 5 students)
ND - no applicable data
1 Calculated including institutions that ceased to be registered as a private career college during the 2022 KPI reporting cycle.
2 Number of 2019-20 OSAP recipients who did not receive OSAP funding in 2020-21 and who were in default of their OSAP loan repayment as of July 2022.
3 Number of 2019-20 OSAP recipients who did not receive OSAP funding in 2020-21.
4 Program Graduates are former students who have met all academic and practical requirements of an approved vocational program approved by the Superintendent.
5 Students who withdrew from a program within the Grace Period (25% of the program duration to a maximum of eight weeks) are not counted as Program Entrants.

GREYSTONE COLLEGE OF BUSINESS AND TECHNOLOGY (TORONTO) INC., TORONTO - ELIZABETH ST.

Key Performance Indicators for the 2022 Reporting Cycle

Program Level

Campus / Program Name	Ontario Student Assistance Program (OSAP) Default Rate ¹ ODR = A/B		Graduate Employment Rate GER = E/F	Graduate Employment Rate in The Field of Study GERFS = G/F	Graduate	Employer Satisfaction Rate ESR = J/K	# of OSAP Defaults ² (A)	# of OSAP Recipients ³		# of Program Entrants ⁵ (D)	# of Graduates Employed (E)	# of Graduates in the Labour Force (F)	# of Graduates Employed in the Field of Study (G)	# of Satisfied		# of Satisfied Employers (J)	
ALL PRIVATE CAREER COLLEGES	6.11%	75.23%	80.38%	62.55%	79.81%	93.52%	993	16246	41078	54607	15823	19685	12313	16878	21148	851	910
CAMPUS - GREYSTONE COLLEGE OF BUSINESS AND TECHNOLOGY (TORONTO) INC., TORONTO - ELIZABETH ST.	ND	34.62%	ND	ND	ND	ND	ND	ND	9	26	ND	ND	ND	ND	ND	ND	ND
PROGRAM - DIPLOMA IN CUSTOMER SERVICE CO-OP (EVENING)	ND	36.00%	ND	ND	ND	ND	ND	ND	9	25	ND	ND	ND	ND	ND	ND	ND
PROGRAM - DIPLOMA IN HOSPITALITY MANAGEMENT CO-OP	ND	SS	ND	ND	ND	ND	ND	ND	SS	SS	ND	ND	ND	ND	ND	ND	ND

SS - small sample size (fewer than 5 students)

ND - no applicable data

¹ Calculated including institutions that ceased to be registered as a private career college during the 2022 KPI reporting cycle.

² Number of 2019-20 OSAP recipients who did not receive OSAP funding in 2020-21 and who were in default of their OSAP loan repayment as of July 2022.

³ Number of 2019-20 OSAP recipients who did not receive OSAP funding in 2020-21.

⁴ Program Graduates are former students who have met all academic and practical requirements of an approved vocational program approved by the Superintendent.

⁵ Students who withdrew from a program within the Grace Period (25% of the program duration to a maximum of eight weeks) are not counted as Program Entrants.